

For the third year, the NHCTO has conducted its K12 IT Salary Survey. This year 115 K12 Technology professionals were included in this survey. This survey was directed to Technology Directors and Technology staff. The goal of this survey was to create an understanding of the various roles in a Technology department, how that position is supervised and the levels of compensation accompanying those roles.

Technology Directors / CIO / CTO - Average Salary \$81,217

- Technology Directors are generally responsible for the operations of the technology department. This includes budgeting, overseeing staff, managing contracts, creating long range technology vision & plans and participating in SAU and or District leadership teams.
- 42 Technology Directors surveyed
- 78% of Directors report to the Superintendent or Assistant Superintendent. Other supervisors include Business Administrators & Principals
- 85% of Technology Directors also support the SAU Office

Average Salary	\$81,217
Salary Range	\$43,500 - \$114,885
Average Experience	10.46 years
Experience Range	1 – 35 years

Network & System Administrators - Average Salary \$60,704

Average Salary	\$60,704
Salary Range	\$35,360 - \$84,000
Average Experience	8.18 years
Experience Range	1 – 19 years

- Network & System administrators are generally responsible for management of the network. This includes tasks like managing firewalls, routers, switches and servers as well as updating computers, management of software and other higher level .
- 34 Network & System Administrators surveyed
- 85% of reported to the Technology Director
- 82% of Network & System administrators support the SAU offices

Data / Database / SIS Specialist - Average Salary \$56,059

- Data / Database specialist manage data systems. This job is generally dedicated to the management of a Student Information System. This position helps to manage data systems as well as integrate various data systems so that data can move around the district automatically.
- 11 Data / Database Specialists surveyed
- 100% of report to the Technology Director
- 81% of Data / Database specialists support a SAU office

Average Salary	\$56,059
Salary Range	\$38,280 - \$72,000
Average Experience	7.5 years
Experience Range	1 – 15 years

Helpdesk / End user support - Average Salary \$46,152

Average Salary	\$46,152
Salary Range	\$29,668 - \$61,100
Average Experience	8.56 years
Experience Range	1 – 20 years

- Help desk & end user support are generally the technicians in the classroom. They handle a variety of tickets, troubleshoot hardware, software and network problems as well as install software and interface directly with teachers & staff.
- 24 Helpdesk / end user support persons surveyed
- 95% of report to the Technology Director
- 66% of helpdesk / end user support personal support a SAU office
- 95% of helpdesk / end user support personal are year-round. Others work part time, school year or school year plus.